



## Visit Lovetts Website

[www.lovettsbodyshop.com](http://www.lovettsbodyshop.com)

- **Make an appointment online**
  - Schedule an appointment for repairs or an estimate
  - Contact us with a question
- **Find answers to your collision repair questions**
  - "Why is the accident my fault? He hit me."
  - "Should I turn the claim in or pay for it myself?"
  - "Is my vehicle a total loss?"
- **Learn what to do at the scene of an accident**
  - Download accident report form to keep in your vehicle
  - Know what information you should GET and GIVE to the other driver
  - Call to confirm coverage from the scene
- **Links to helpful information**
  - Value of my car ([www.kbb.com](http://www.kbb.com), [www.edmunds.com](http://www.edmunds.com))
  - Vehicle safety information ([www.crashtest.com](http://www.crashtest.com))
  - Teen driving safety ([www.drivehomesafe.com](http://www.drivehomesafe.com))
- **Understand terms used during the repair process**
  - Claimant, insured, comparative negligence (Arizona law), OEM parts, LKQ parts, gap insurance, loss damage waiver
- **Read our warranties**
  - Download a copy of **Lovetts** warranty
  - Download a copy of **BASF's** paint warranty
- **Understand the repair process**
  - A detailed explanation of the sequence of repairs, estimating, length of the repair process, parts used and payment methods

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Phoenix AZ 85014

1411 E. Camelback Rd.

**LOVETTS**  
BODY SHOP

*"We appreciate your business!"*

# LOVETTS

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## BODY SHOP

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1411 E. Camelback Road • Phoenix AZ 85014

**602-264-6808**

[www.lovettsbodyshop.com](http://www.lovettsbodyshop.com)

Hours:  
Monday – Friday 7:30 am to 5:00 pm

Established 1959



## first-class SERVICE ]



- Free estimates
- Insurance claim professionals
- I-CAR GOLD CLASS facility and technicians
- Towing arrangements
- Rental car arrangements
- Expert unibody and frame repair
- Factory paint match...color and finish
- Courtesy rides for customers
- Vehicle pick up and delivery upon request
- Repair of domestic and import vehicles
- Vehicles are cleaned free of charge

   or Debit Card

Accepted for deductible



## at LOVETTS our WORK is GUARANTEED

### Lovetts Lifetime Warranty

Each customer is given a written warranty guaranteeing our workmanship for as long as they own their vehicle.

### BASF Warranty

The manufacturer of our paint products provides a Lifetime Nationwide Warranty that covers cracking, peeling, hazing, chalking and even fading.

### Customer Comment Cards

We monitor our quality and service by asking every customer to fill out a comment card.

### Follow Up Call

Customers receive a follow up call after taking delivery of their vehicles to ensure complete satisfaction.

### Contact Us Today!

1411 E. Camelback Rd.  
Phoenix AZ 85014  
(1/2 block south of Camelback  
on 14th Place)

[www.lovettbodyshop.com](http://www.lovettbodyshop.com)

### Hours

7:30 am – 5:00 pm

Monday – Friday

**(602) 264-6808**

## what are our CUSTOMERS SAYING?

"Looks wonderful!"

- Linda Miller

"Appreciate your commitment to total customer satisfaction!"

- Marilyn Wright

"You would never know it was crashed!"

- Dawn Reyburn

"Thanks for delivering my car to me. What a convenience!"

- Daris Aldes

"Very reasonable estimate, and it didn't escalate when I picked up my car."

- Sherrie Haugen

"Absolutely great service!"

- James Nisket

"The washing and cleaning of my car interior was great!"

- Jennifer Martin

"I really appreciate your friendly professional treatment."

- Cecilia Cobb



Denise

Ruth

## The Ladies at Lovetts

"We value your business and the trust you place in us when you allow us to repair your vehicle or when you refer clients and friends. With over 18 years in the business you can be confident that we will deal with you honestly and professionally. We will give you efficient service and quality workmanship at a fair price. We hope you will allow us to be of service to you."



"One of Mark Salem's Best Body Shops in Phoenix"

[www.marksalem.com](http://www.marksalem.com)



(1/2 Block South of Camelback on 14th Place)